

LifeStyle Homes  
4341 Fortune Place  
Melbourne, Fl 32904

March 14, 2008

I just wanted to let you know what a pleasure it has been dealing with your employees, everyone from my salesman Paul through closing with Lizzy has been extremely helpful. I was told by several people that I did not want to build a home, I would be better off buying one already built to avoid problems. Being the picky person that I am I went to Emerson Blvd and went into every single model home. I was referred to the LifeStyle home by, of all people, someone from Stanley Homes. I went into the LifeStyle model and met with Paul. I explained to him what I was looking for and how difficult it was to find a home that had everything I wanted. He suggested that I look at the Abacos and Sanibel model homes. I walked into the Sanibel home and just fell in love with it. I went back and talked to Paul who referred me to Rivercrest for financing. Before I knew it I was signing papers for a new house. I then met with Carl. I can't begin to tell you how impressed I am with Carl. Over the past few months I have had several questions/concerns and I would call Carl, leave him a message and he would return my call by the end of the day. One time I called due to a concern over some tile that was being put down. I left Carl a message on Friday morning and he returned my call later that afternoon. Carl explained that he had taken the day off but would be down to the house first thing Monday morning to check into my concern, but in the mean time he had called the man putting in the tile and had him stop work in that area. I was so impressed by the fact that Carl took time out of his day off to return my call. To me that is superior customer service. I have been extremely pleased with the quality of workmanship that has gone into my home. I would stop in on weekends to check the progress of the house. I went though the house with a fine toothcomb expecting to find major issues and in the end could only find very minor cosmetic issues. In this day and age when no one takes pride in their work and just slaps something together to get it done I was extremely pleased to find a company that takes pride in their work, and believe me it shows. Now that I am getting ready to close on the house I have been dealing with Lizzy. I have had several questions and she has walked me through every step and been patient with all the questions I ask. Again I want to thank you and your employees for all their hard work and attention to detail.

Sincerely,

  
Karen Knight